

# Web Benefits Employee User Guide



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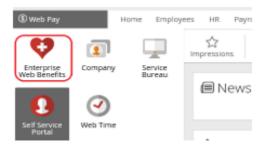


### 1. Overview

You will be able to use the Web Benefits site to make your New Hire and/or Open Enrollment elections, view your current elections, make life event changes, update family and/or beneficiary information, access benefit materials (i.e. plan summary documents or forms), etc.

### 2. Accessing Web Benefits

You will be able to access the Web Benefits site directly from the Web Pay Employee Self Service Portal, by clicking on the Applications tab and selecting Enterprise Web Benefits from the dropdown options. You will not need a separate user ID or password when accessing the site via the Employee Self Service Portal.

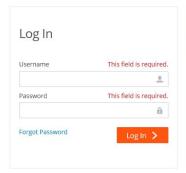


You can also go directly to our online enrollment site using the web address <a href="http://snoozeeatery.bswift.com">http://snoozeeatery.bswift.com</a>. This site supports the following browsers: Microsoft Internet Explorer, version 9.0 and up (as of April 2017 IE versions 9 and 10 will no longer be supported), Mozilla Firefox version 35.0 and up, Safari version 9.0 and up, and Google Chrome version 39.0.2171.99 and up. We encourage you to keep your browser updated.

#### **Usernames and Passwords**

All usernames and passwords have been set to the following:

- Username: The first letter of your first name followed by your last name.
- Password: The last four digits of your Social Security number.



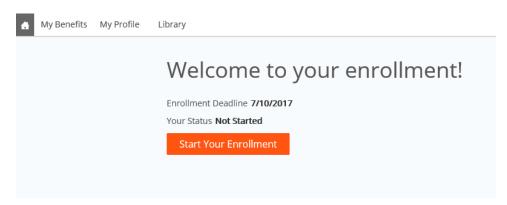


For successful navigation of the site, do not use the back button in your internet browser, as this will automatically log you out of the site. To navigate through the site, use the navigation bar located at the top of the screen.



### 3. Making Your Benefit Elections

From the homepage, click on Start Your Enrollment. If you do not see the Start Your Enrollment button, please contact your HR department.



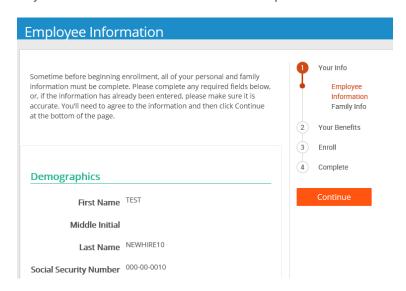
The enrollment process consists of the following four steps. You will be taken through each step to make changes or confirm your information on file and choose your benefits for the new plan year.

- 1. Employee (Personal Information)
- 2. Family (Family Information)
- 3. Enroll
- 4. Confirm

#### VERIFY YOUR PERSONAL INFORMATION

Before beginning your enrollment, please verify the accuracy of all of your personal information (e.g., address, DOB, etc.). If you need to make any changes, please do so in your Employee Self-Service Portal. All updates will reflect on this page within 24 hours. You can still move on with your enrollment. Verify that all information is accurate. When done, check I Agree at the bottom of the page and click Continue.

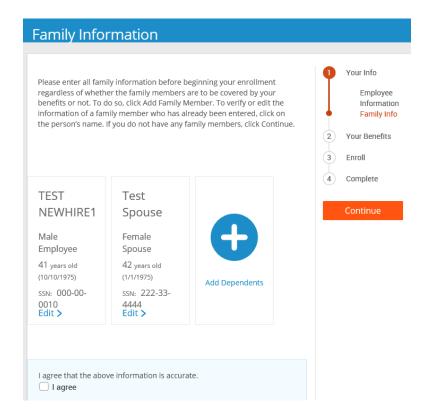
Any field that has an asterisk next to it is required.





#### **VERIFY YOUR FAMILY INFORMATION**

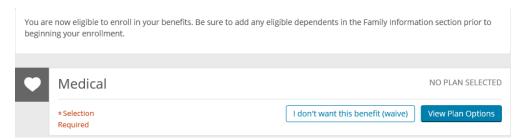
Please add all dependents that may be missing from the Family Information section before proceeding to the next section. To do this, click Add Dependents. When all of your family information is accurate, check I Agree and click Continue.



#### MAKING BENEFIT ELECTIONS

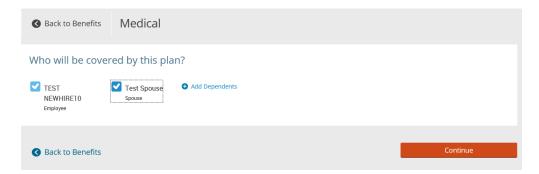
# Modify based on the client's benefits Medical, Dental, and Vision Plans

To review all available plan options, click the View Plan Options link. If you would like to waive coverage, click the I don't want this benefit (waive) link.

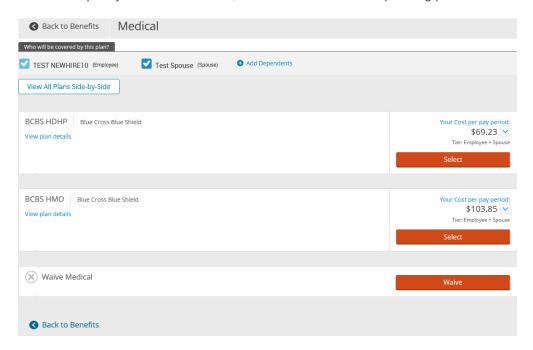




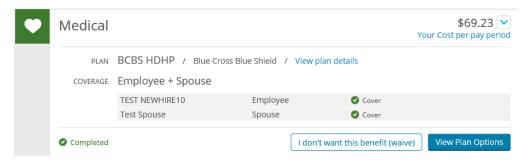
Before you are able to select a plan, select all dependents you wish to cover (the system will generate your coverage tier based on this) and click Continue. If you wish to add a new dependent at this time, click Add Dependents to direct to the family tab and add the dependent.



From here, you can use the View All Plans Side-by-Side section to compare all available plans. Once you have chosen the plan you wish to enroll in, click Select to the corresponding plan.



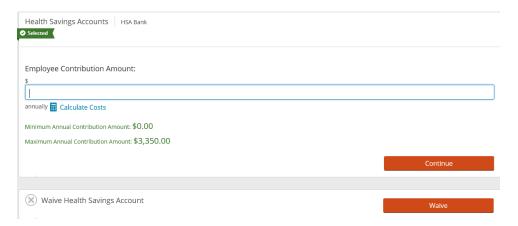
After each election that you make, you will see a summary of your election.





#### **Health Savings Account**

To elect the Health Savings Account and make a contribution, click View Plan Options to review any necessary information and then click Select. The amount you are eligible to contribute will be limited by any contribution that your employer makes. You can use the Calculate Cost button to see what the amount would break down to on a per-pay basis. When you are satisfied with your election, click Continue.



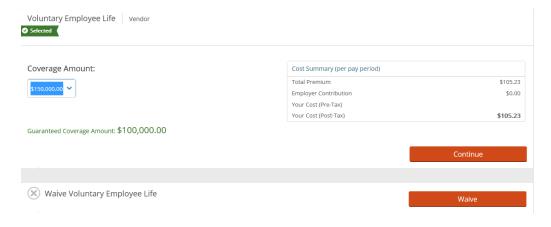
#### Basic Employee Life and AD&D Plans

This is a benefit provided to you by your employer at no cost to you. You do not need to make an election here. You can use the View Information button to review any applicable plan information.



#### **Voluntary Life and AD&D Plans**

To elect the Voluntary Employee, Spouse, or Child Life plans, select the View Plan Options button to view all plans offered. Once you have chosen the plan you wish to enroll in, click Select next to the corresponding plan. You will select your desired coverage amount from the dropdown. When you are satisfied with your election, click Continue.





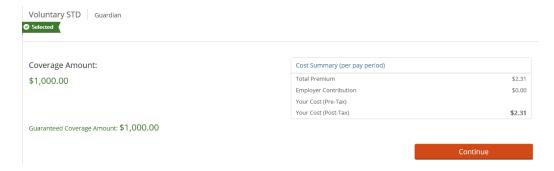
#### **Employer-Provided Disability Plans**

Long-term disability is provided to you by your employer at no cost to you. To view additional plan information, click View Plan Details or View Information.



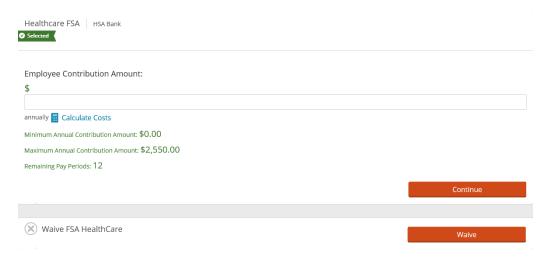
#### **Voluntary Disability Plans**

To elect the Voluntary STD or LTD plans, select the View Plan Options button to view all plans offered. Once you have chosen the plan you wish to enroll in, click Select next to the corresponding plan. You will see a summary of your coverage. Once you are satisfied with your election, click Continue.



#### Flexible Spending Plans (Healthcare, Dependent Care, Parking, & Transportation)

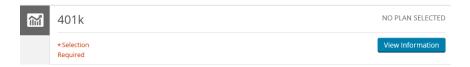
To elect the Healthcare or Dependent Care Flexible Spending Account and make a contribution, click the View Plan Options to review any necessary information and then click Select. You can use the Calculate Cost button to see what the amount would break down to on a per-pay basis. When you are satisfied with your election, click Continue.





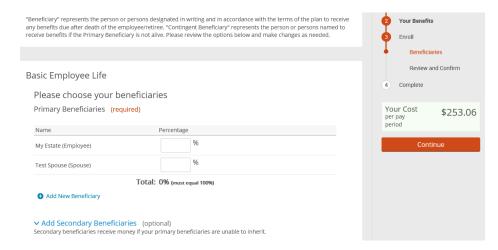
#### **Information-Only Plans**

You will not be making elections into these plans here. They are meant solely to provide you with the information you need to make your enrollment elsewhere. To gather more information regarding enrolling into these plans, click View Information.



Once you have made all necessary elections, click Continue.

If you enrolled in a plan that requires beneficiary designation, you will be asked to do that now. Any dependents on file will be listed automatically as beneficiaries. Enter your designations. Your percentages must equal 100 percent. When complete, click Continue. If you would like to add another beneficiary, click Add Beneficiary.



#### **Almost Finished!**

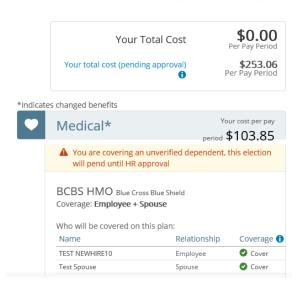
You will now be on the final review page. Review all of your benefit elections and covered dependents. If you wish to make any changes, simply click on any one of the Edit Selection buttons. It will return you to the enrollment page.





#### Please Review All of Your Selections

Once you have completed your review, click the "Complete Enrollment" button at right side of the page



Once you have completed your review, check "I agree, and I'm finished with my enrollment" and "Complete Enrollment." If you stop at any point before this step, your progress will be saved, but your enrollment is not complete.

### Once You've Reviewed All Your Selections:

#### Participation

I understand that the choices I've made are in effect for one full benefit plan year and cannot be changed until the next enrollment period unless I have a qualified status change. If I do have a qualified family status change, I have 30 days from the date of the life event to make changes to my benefit plans, and that I may be required to furnish proof of the event and/or be asked to furnish evidence of insurability for my eligible dependents or myself. Finally, I authorize payroll deductions, if required, for my contributions in the cost of the coverage I have selected.

I agree, and I'm finished with my enrollment.



#### **DEADLINE & CONFIRMATION**

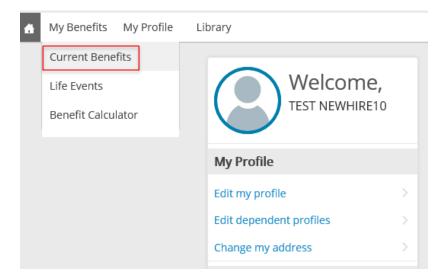
You can send yourself an email confirmation of your elections or print it for your records. Click the printer icon on the right-hand side of the screen.



Note: Although the online benefits enrollment site is a secure site and your information is encrypted during transit, it is important that you log off when you have completed your session. Click the Log Off icon in the upper right-hand corner of the enrollment site to do so. For security purposes, the system will automatically log you out if you leave your system idle for more than 30 minutes.

### 4. Viewing Your Current Benefits

To view a confirmation statement with all of your current benefits, go to My Benefits and select Current Benefits. You will be given the option to print the confirmation statement or email it to yourself. Note: You will only be given the option to email yourself the confirmation statement if you have a work or personal email address on file.





### 5. Entering a Life Event

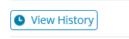
Go to the Life Events section of your homepage on the left side of the page. Click on the appropriate life event you have experienced from the list. You can also click on View Other Events to see additional available life event options. Note: If you still do not see the life event you are looking for, please contact your HR department.



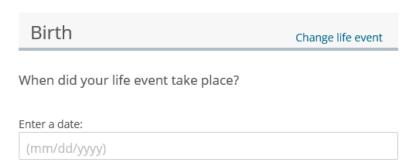
Enter the date of the life event and click Save.

### Life Event

If you had a recent life event such as a birth of a child or a marriage, you may be eligible to change your benefit elections. Please enter all information requested to complete your change in coverage.



STEP 2 Enter your life event information

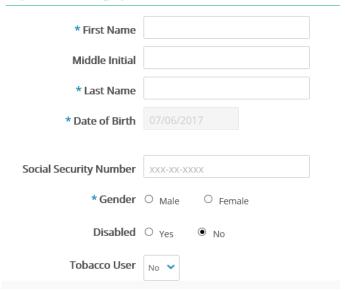


Add or remove dependents (based on your event). If you are adding a dependent, you must enter all required information. Once you are satisfied, click Save.



### Add Family Member

#### **Dependent Demographic**



If you are deleting a dependent, check the box next to the appropriate dependent and click Continue.



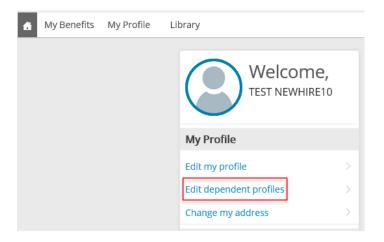
Verify all information entered for your life event is accurate. If so, click "I agree that the above information is accurate" and hit Save and Start Life Event Enrollment.





### 6. Updating Dependent Information

To view or edit the demographic information of any existing family members or add a family member without making benefit election changes, click Edit Dependent Profiles.



Here, you can view any family members that have already been added. To edit the information of an existing family member, click his/her name. To add a new family member, click Add Dependents. Once you are satisfied with all information entered, click Save.

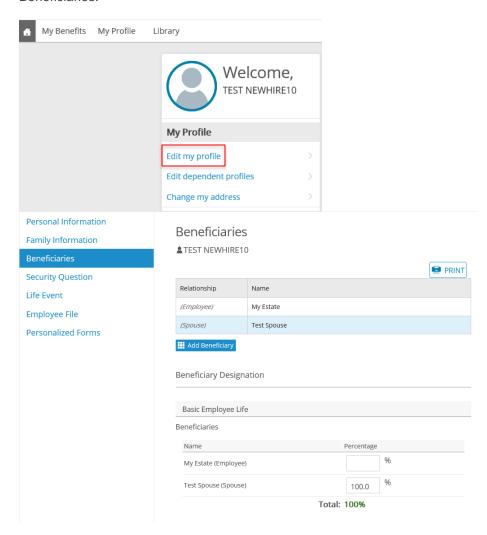
Note: Any field with an asterisk is a required field.





# 7. Updating Beneficiary Information

To view your current beneficiaries or update your beneficiary designations, click Edit My Profile and then Beneficiaries.



To add a new beneficiary, click Add Beneficiary.

Fill out all required fields. When you are satisfied, click Save.

To change your beneficiary designation, enter the percentage you would like designated to your new primary or secondary beneficiaries. Once you are satisfied with the designation, click Save.

Note: If your employer also requires that you submit a paper beneficiary change form, you will need to complete and submit the paper form as well. This document can be obtained in the Library or from your HR department. Please refer to the Accessing Documents in the Library section.



## 8. Accessing Documents in the Library

The Library allows your employer to post documents you may need to reference outside of open enrollment. To access these documents, click Library and select Content in the dropdown.



Inside the Library are documents available to you. Click on the name of the document you would like to view. You will be given the option to save or open the document at the bottom of the page.

